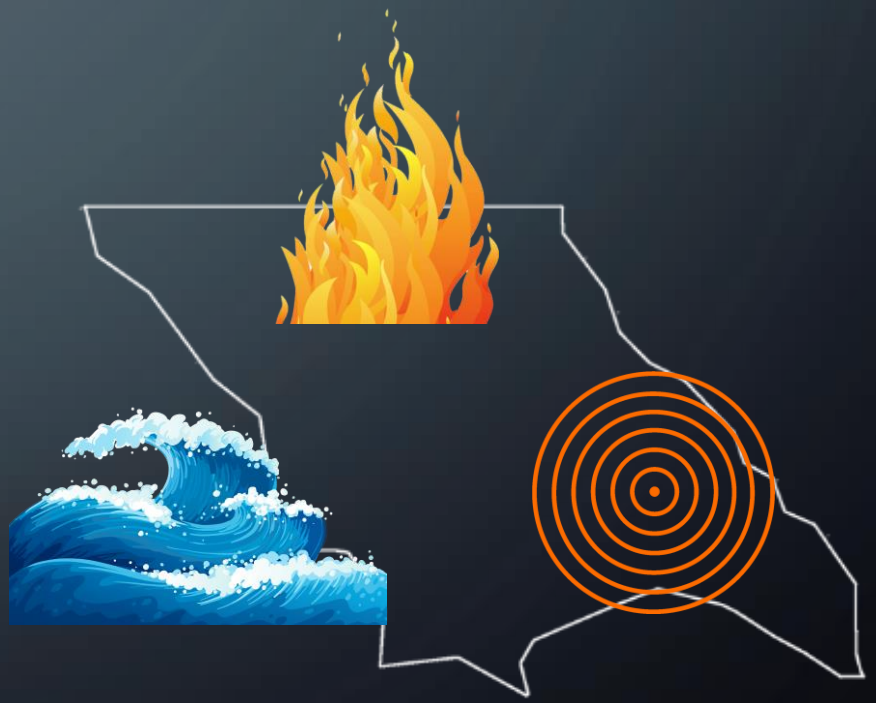
COUNTY WIDE EVACUATION PLAN

ZONEHAVEN

KEITH AGGSON

OFFICE OF EMERGENCY SERVICES

COUNTY OF SAN LUIS OBISPO

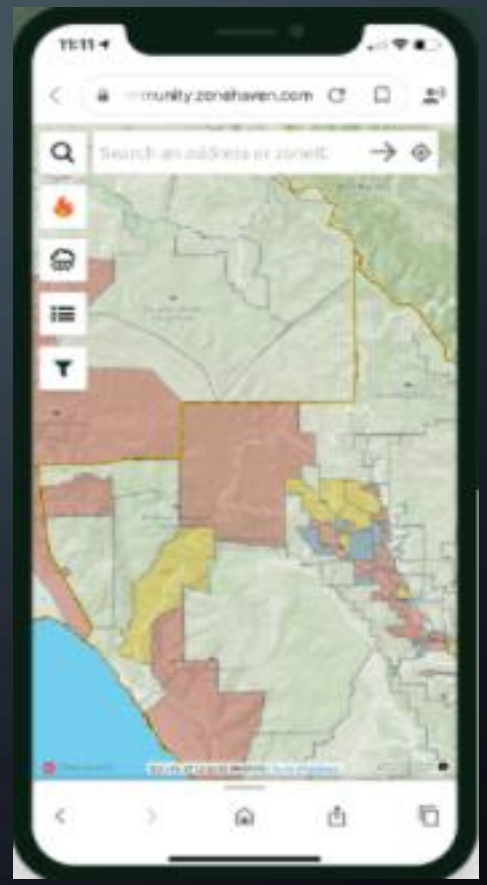


BACKGROUND

- 2019 – County Fire Chiefs, and OES agreed to pursue a county wide evacuation system based on the Santa Barbara Front Country Model (ZACA)
- 2020 – COVID and extreme fire season delays project
- 2020 – Zonehaven utilized during fires in the state / Atascadero adopts program
- 2021 – SLO FSC receives grant, on behalf of the Fire Chiefs, for a three-year subscription for all jurisdictions in the county
- 2021- SLO FCA designate County OES as lead coordinating agency

WHAT IS ZONEHAVEN?

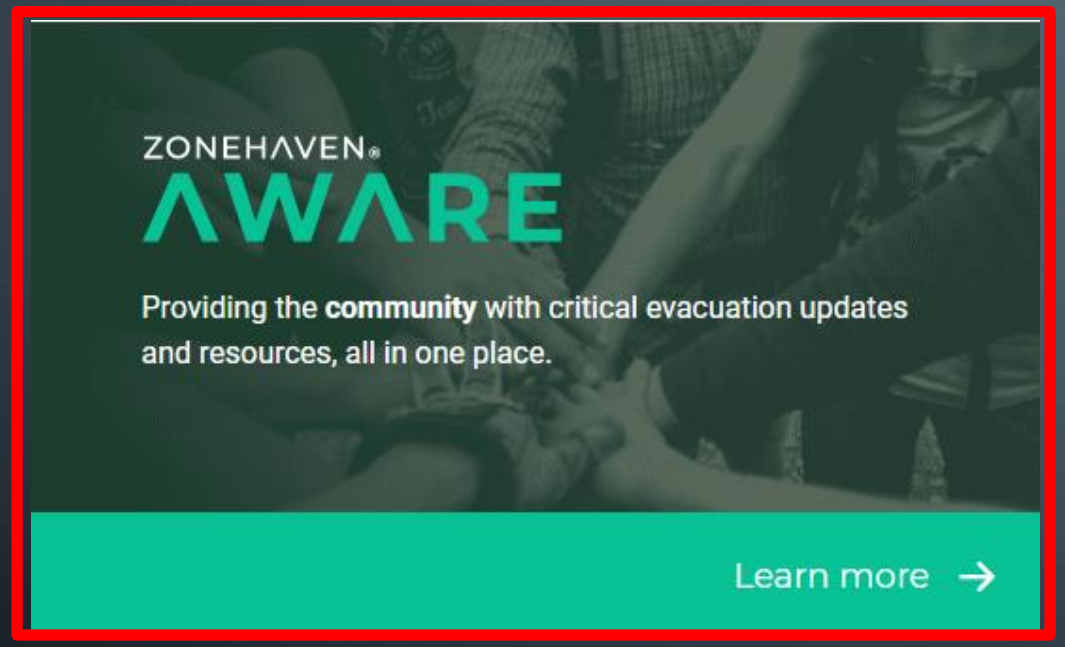
- Standardized and predesignated evacuation zones
- Current way: north, west, east, south
- Coordinate Fire, Law, EMS, EOC, media, and public to be on the same page
- Standardize maps of evacuation areas
- Public notifications with ANS
- 3rd Party Application



INTENT OF USE

- Designed for large scale evacuations
- Meant for All-Hazards emergencies
- It is a protective actions notification system. **NOT** a Tactical or decision tool.
- Will help make sure that all responders, the public, and the media are on the same page.
- Adds to the Alert Notification System (ANS) toolbox

PUBLIC AND RESPONDER SITES



ReadySLO.org

Know your zone!
Go to
Readyslo.org
SLC-E002
SLC-E003
SLC-E004
SLC-E005
SLC-E007
SLC-E009
SLC-E011
SLC-E012
SLC-E014
LKN-E001
LKN-E004
LKN-E007
BOB-E001
SLC-E021
SLC-E023
SLC-E024
SLC-E032
SLC-E033
SLC-E034
SLC-E035
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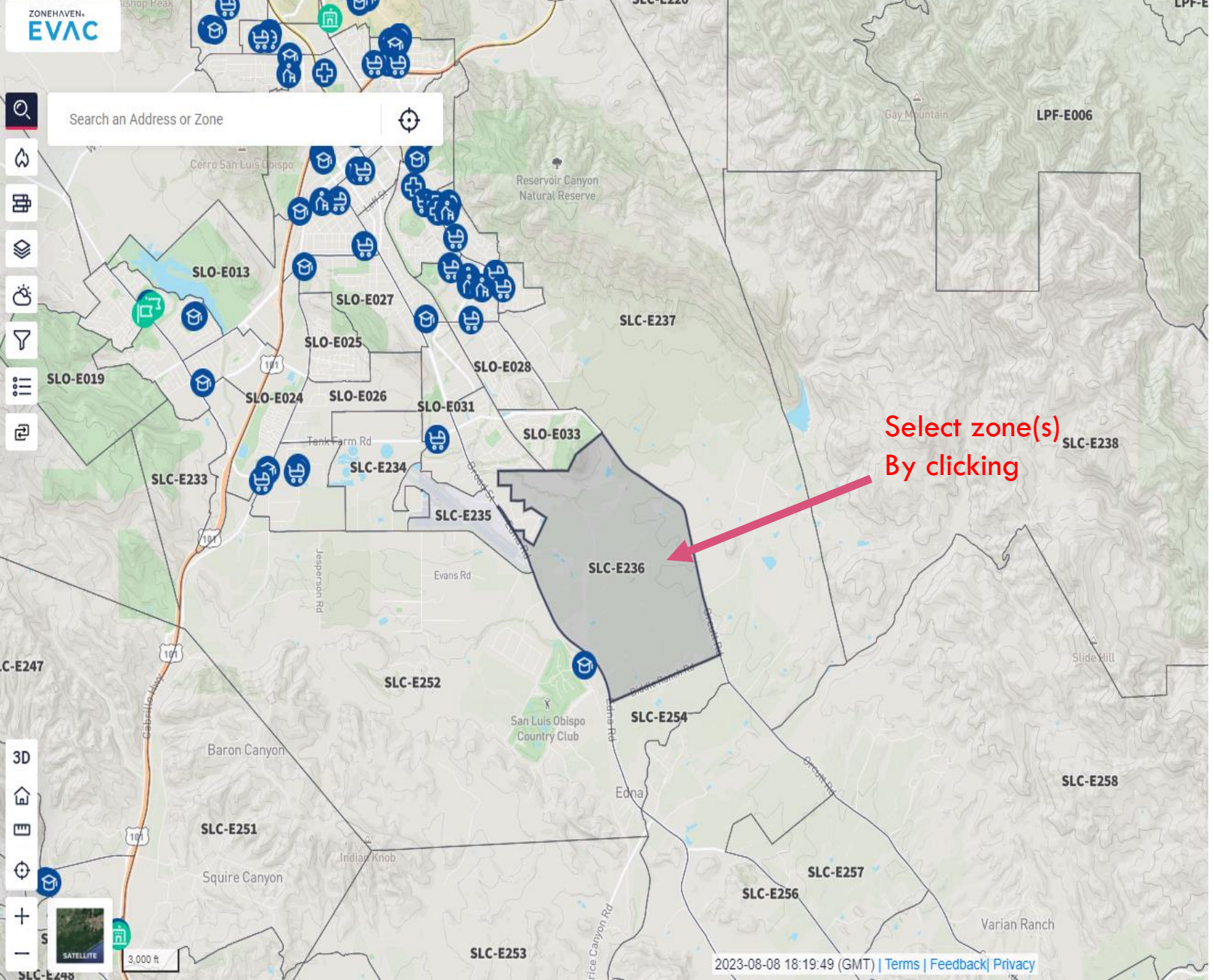
SLC-E072
SLC-E073
SLC-E074
SLC-E077
SLC-E078
SLC-E079
SLC-E082
SLC-E086
SLC-E089
CMB-E001
CMB-E005
TEM-E001
TEM-E003
TEM-E005
ATA-E002
ATA-E003
ATA-E021
ATA-E024
PRF-E004
PRF-E007
PRF-E013
PRF-E018
LOS-E001
SHN-E001
WDL-E002
CRE-E001

EACH ZONE IN THE COUNTY HAS A UNIQUE ID
SLC-E087
SLC-E088
SLC-E089
CMB-E001
CMB-E002
CMB-E003
CMB-E005
CMB-E006
CMB-E007
CMB-E008
CMB-E009
CMB-E013
CMB-E014
CMB-E015
CMB-E016
CMB-E017
CMB-E020
CMB-E021
CMB-E022
CMB-E026
CMB-E027
CMB-E029
CMB-E030
CMB-E031
CMB-E032
CMB-E033
CMB-E034
CMB-E036
CMB-E037
San Simeon Natural Preserve
California Coastal National Monument
Jordan Rd
Scott Rock
Cambria Cemetery
Weymouth St
Santa Rosa Creek Rd
Warren Rd
Drake St
Sherwood Dr
Randall Dr
Cambria
Perry Creek
Green Valley



1 Zone selected

Hide zones list

Update Status

US-CA-XSL-SLC-E236
Normal

Summary

POPULATION	226	157
VEHICLES	44	88
AREA	1,742 acres	
STRUCTURES	87	

Download PDF Booklets

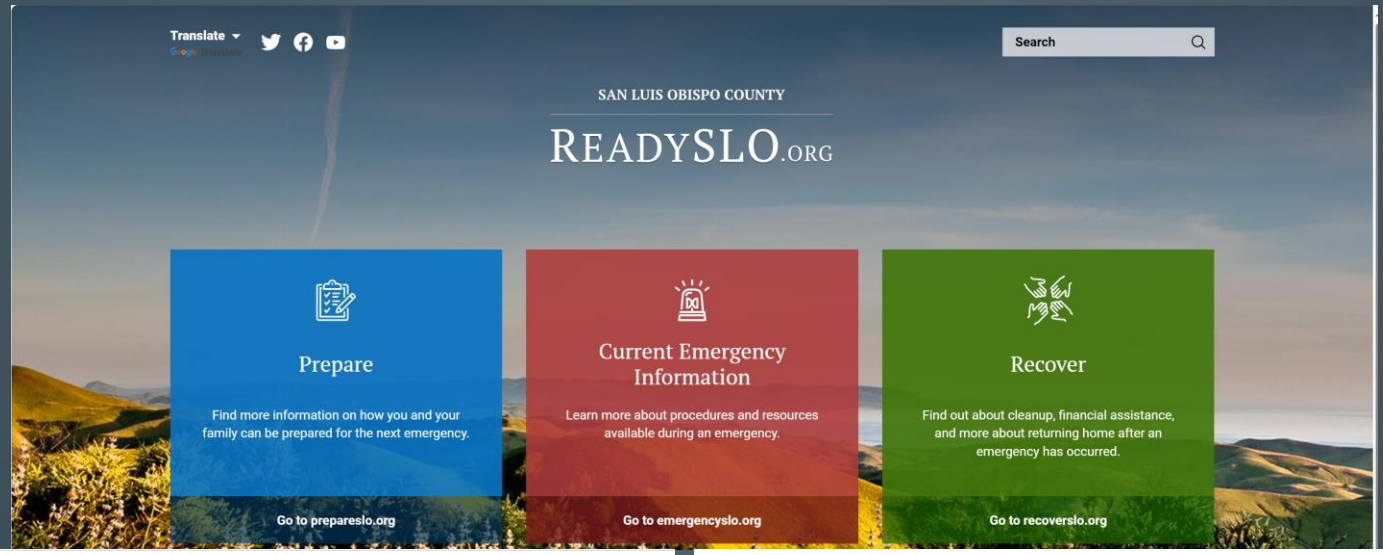
General info | Evacuation details

COMMONLY KNOWN AS
Add commonly known as...

ZONE BOUNDARIES
- NORTH OF Biddle Ranch Road
- SOUTH OF Madrone Lane, Orcutt Road
- EAST OF Spitfire Lane, Edna Road
- WEST OF Orcutt Road

English | Spanish | Chinese (Simplified) | Chinese (Traditional)

SPECIAL CONSIDERATIONS
Add special considerations...



Search

Enter an address or Zone ID into the search bar to check the status of the area

Search an address

MY CURRENT ZONE

Please allow location sharing for us to locate your current zone.

Allow

Or select a zone on the map to see the status

Back

Zone
CMB-E012

123 Main Street, Cambria, California 93428, United States

Status
NORMAL

ALL CLEAR

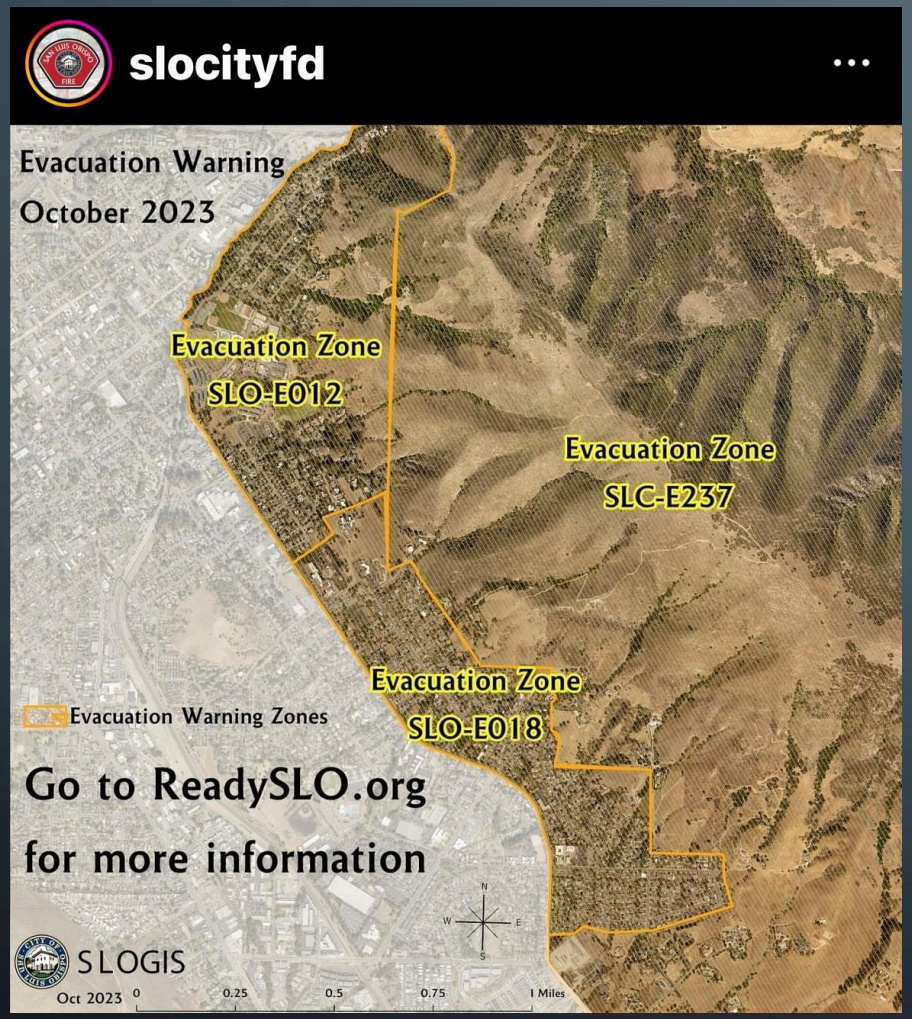
No current knowledge of active incidents in your area.

CRITICAL NOTIFICATIONS

Never miss an alert, and receive critical notifications on the go with the genasys Protect mobile app

Download app now

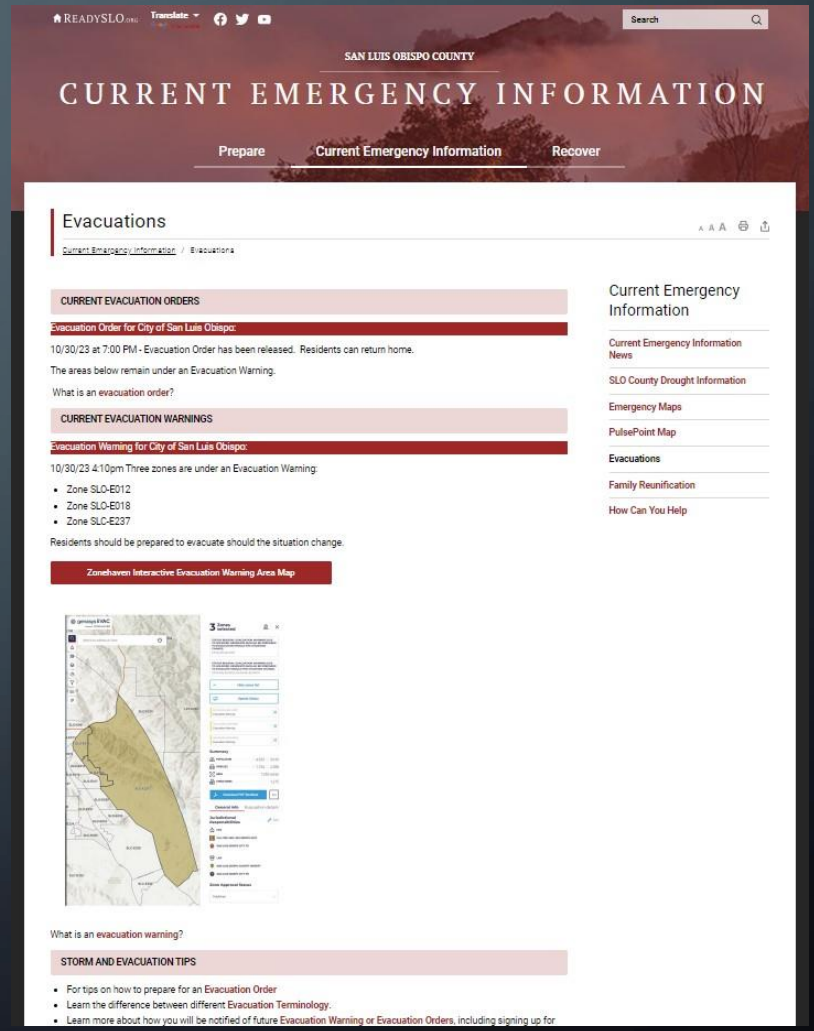
ROLES AND RESPONSIBILITIES



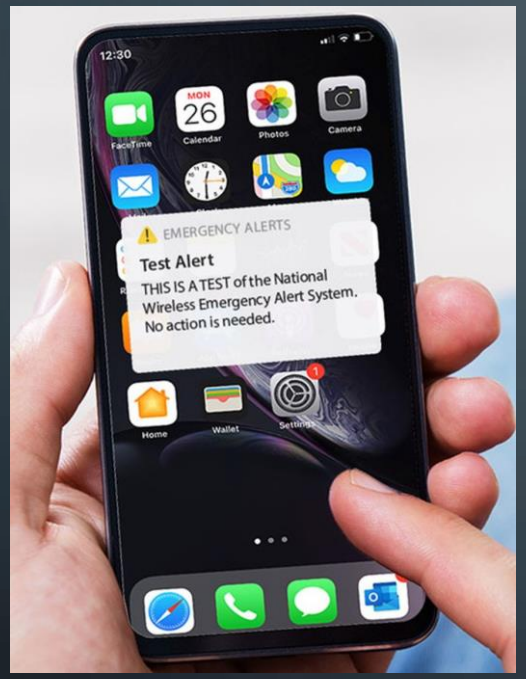
- Protective Actions – Agency Having Jurisdiction (AHJ); Fire Service/Law Enforcement Incident Commander(s)
- Field Level Evacuation Implementation – Law Enforcement / Evacuation Group Supervisor
- Public Notification – Office of Emergency Services / AHJ Public Information Officer coordination

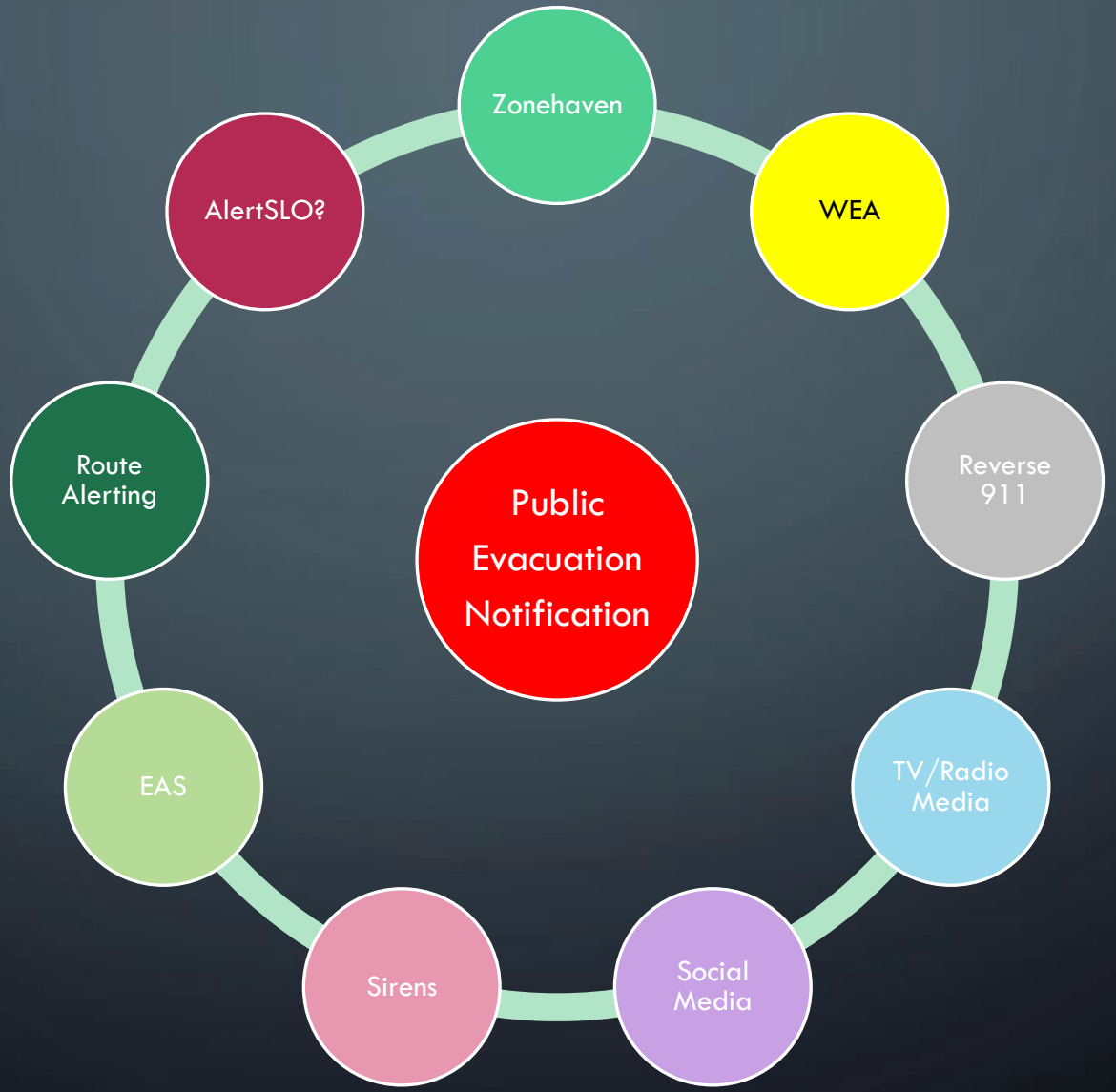
PUBLIC OUTREACH & NOTIFICATIONS

- ICs / AHJ will contact the OES Duty Officer / Sheriff Watch Commander
- The public will be directed to ReadySLO.Org
- Alerts will be used in conjunction with Wireless Emergency Alerts and other Alert Notification Systems



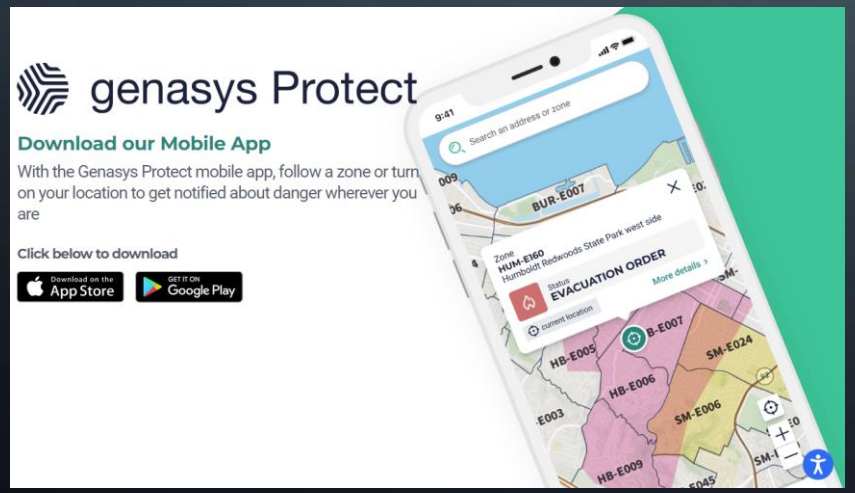
HOW WE NOTIFY THE PUBLIC



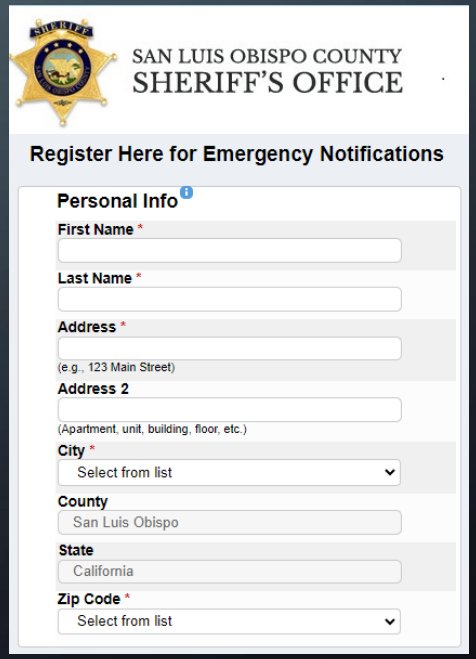


PUBLIC NOTIFICATION

- Genasys Protect
  - Uses your location in the app to offer you the most relevant information.
  - Emergency information for SLO County comes from local emergency services and SLO County OES.
  - Genasys Protect mobile app is available to download in the app store or Google Play!

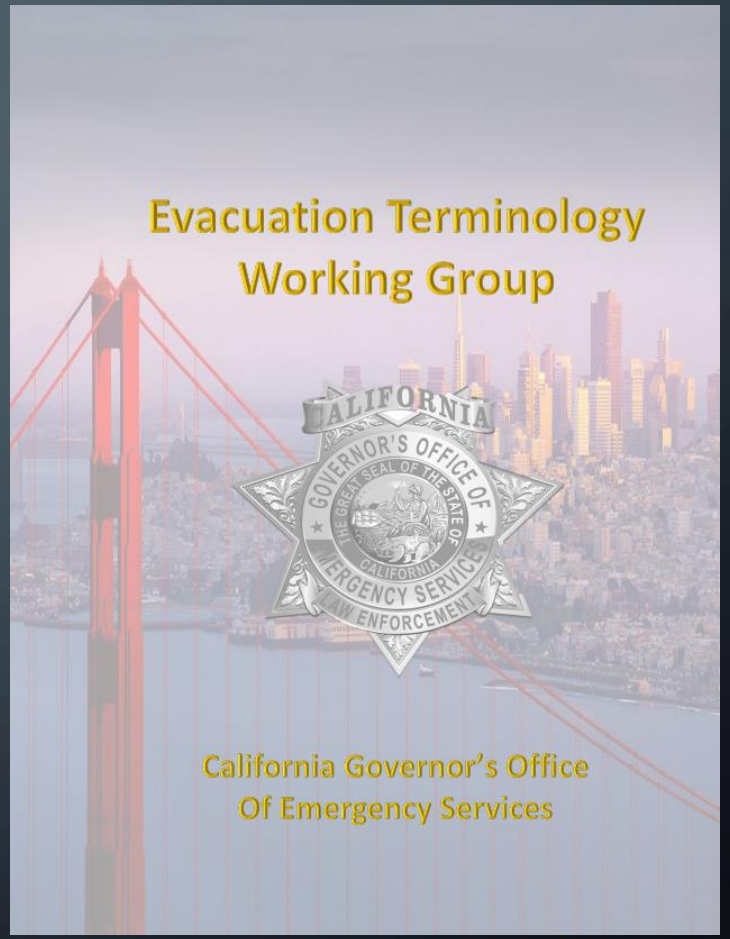


- SLO Co. Sheriff Reverse 911
  - Reverse 911 is a service that provides information to the public during a disaster or emergency.
  - Reverse 911 will call your phone with information on how to keep you and your family safe.
  - All landlines are automatically set up, but mobile-phones need to be registered with your address (Opt-In).



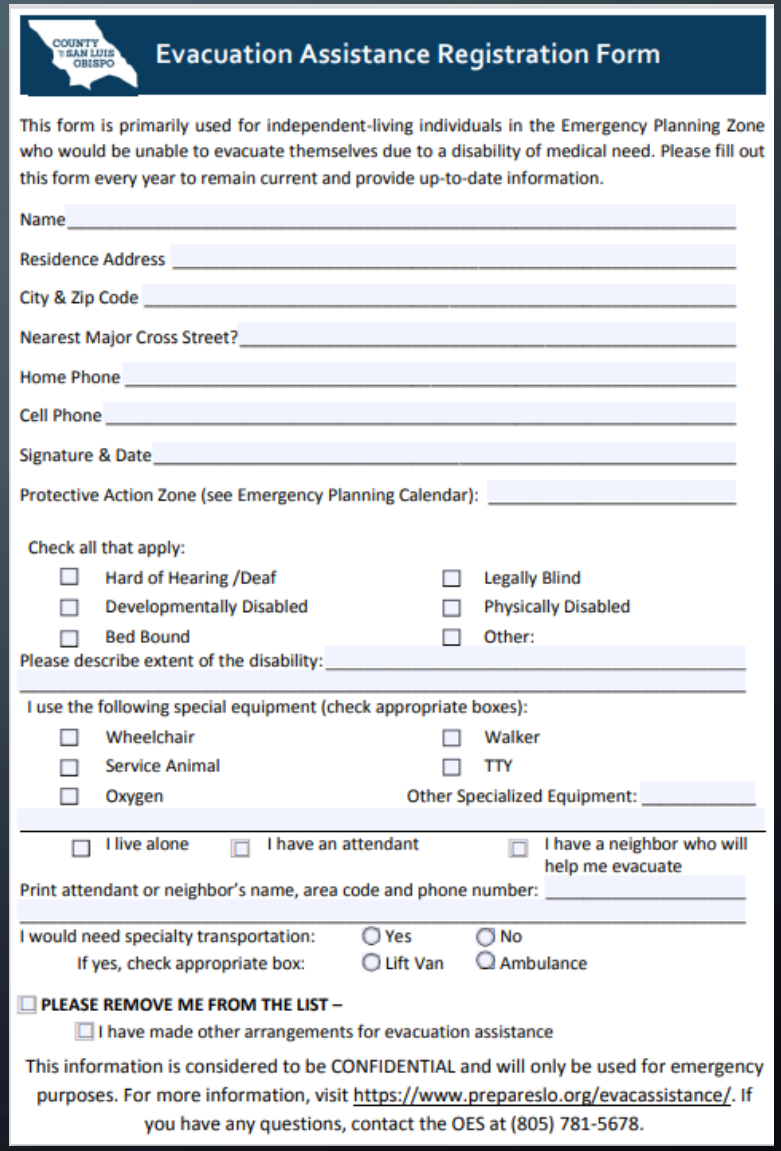
EVACUATION TERMINOLOGY

- During an emergency incident Protective Actions, the approved Evacuation Terminology by both law enforcement and fire service agencies is utilized as follows
  - Shelter in Place: Go indoors. Shut and lock doors and windows. Prepare to self-sustain until further notice and/or contacted by emergency personnel for additional direction.
  - Evacuation Warning: Potential threat to life and/or property. Those who require additional time to evacuate, and those with pets and livestock should leave now.
  - Evacuation Order: Immediate threat to life. This is a lawful order to leave now. The area is lawfully closed to public access.



EVACUATION ASSISTANCE REGISTRATION

- The Evacuation Assistance Program is for independent-living individuals in San Luis Obispo County with disabilities or medical needs who would need assistance evacuating in an emergency.
- Eligible individuals are those who are independent living but unable to evacuate themselves due to a disability or medical need
- Forms available at:
  - https://www.prepareslo.org/en/evacuation-assistance.aspx



Evacuation Assistance Registration Form

This form is primarily used for independent-living individuals in the Emergency Planning Zone who would be unable to evacuate themselves due to a disability of medical need. Please fill out this form every year to remain current and provide up-to-date information.

Name _____

Residence Address _____

City & Zip Code _____

Nearest Major Cross Street? _____

Home Phone _____

Cell Phone _____

Signature & Date _____

Protective Action Zone (see Emergency Planning Calendar): _____

Check all that apply:

☐ Hard of Hearing /Deaf ☐ Legally Blind

☐ Developmentally Disabled ☐ Physically Disabled

☐ Bed Bound ☐ Other:

Please describe extent of the disability: _____

I use the following special equipment (check appropriate boxes):

☐ Wheelchair ☐ Walker

☐ Service Animal ☐ TTY

☐ Oxygen Other Specialized Equipment: _____

☐ I live alone ☐ I have an attendant ☐ I have a neighbor who will help me evacuate

Print attendant or neighbor's name, area code and phone number: _____

I would need specialty transportation: ○ Yes ○ No

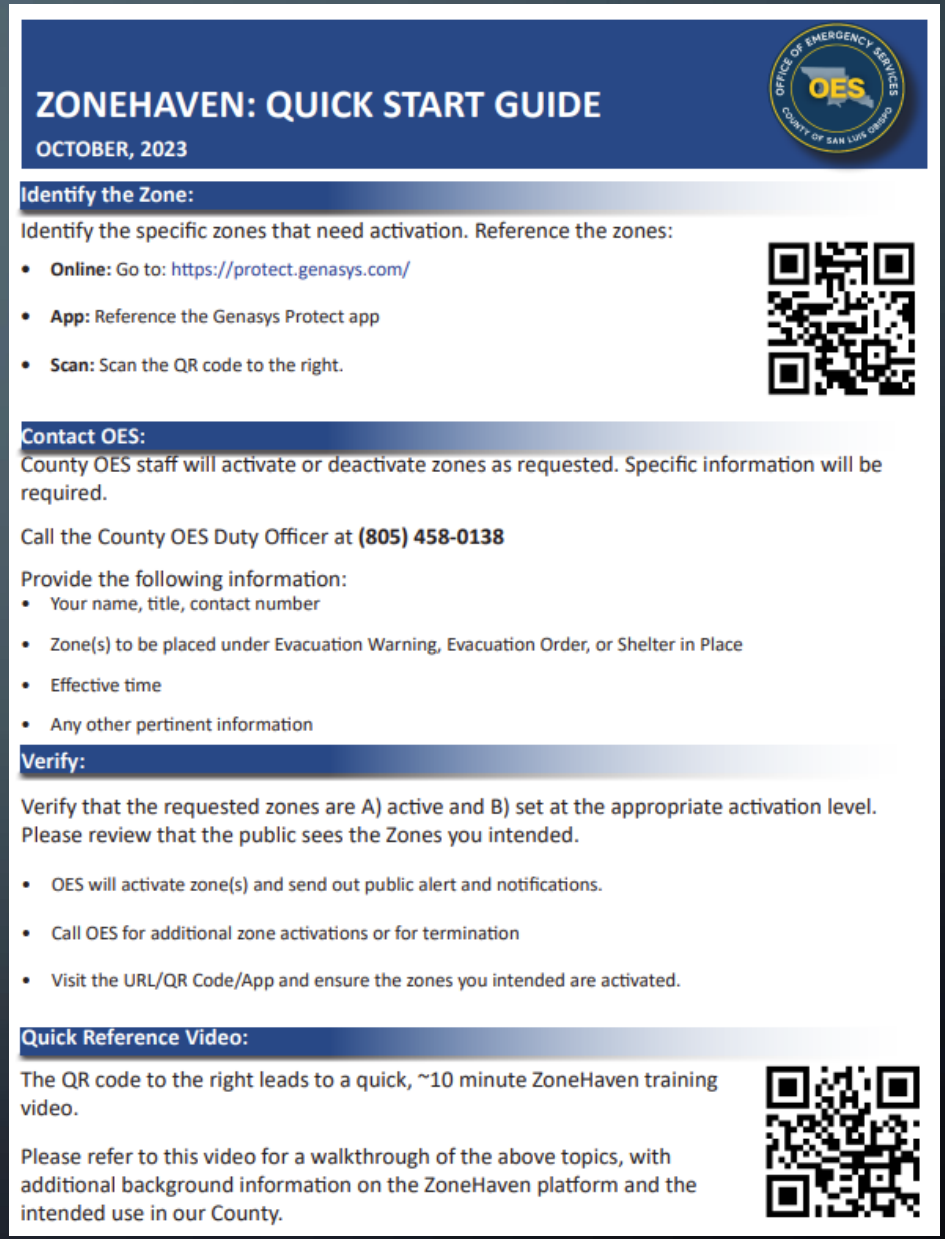
If yes, check appropriate box: ○ Lift Van ○ Ambulance

☐ **PLEASE REMOVE ME FROM THE LIST –**

☐ I have made other arrangements for evacuation assistance

This information is considered to be CONFIDENTIAL and will only be used for emergency purposes. For more information, visit https://www.prepareslo.org/evacassistance/. If you have any questions, contact the OES at (805) 781-5678.

- Maps and program went live August 1, 2023
- SLO Co. OES media advertisement for ReadySLO.org August 1, 2023
- Created Field job aids "how too" August 15, 2023
- AHJs verified zone descriptions by Sept 1, 2023
- Maps pre-Loaded into AlertSense, Rave (R911) by November 1
- Multi-Agency Teams Work-Ongoing
- Pre-Attack Plans Updated Spring '24



ZONEHAVEN: QUICK START GUIDE

OCTOBER, 2023

Identify the Zone:

Identify the specific zones that need activation. Reference the zones:

- **Online:** Go to: https://protect.genasys.com/
- **App:** Reference the Genasys Protect app
- **Scan:** Scan the QR code to the right.

Contact OES:

County OES staff will activate or deactivate zones as requested. Specific information will be required.

Call the County OES Duty Officer at **(805) 458-0138**

Provide the following information:

- Your name, title, contact number
- Zone(s) to be placed under Evacuation Warning, Evacuation Order, or Shelter in Place
- Effective time
- Any other pertinent information

Verify:

Verify that the requested zones are A) active and B) set at the appropriate activation level. Please review that the public sees the Zones you intended.

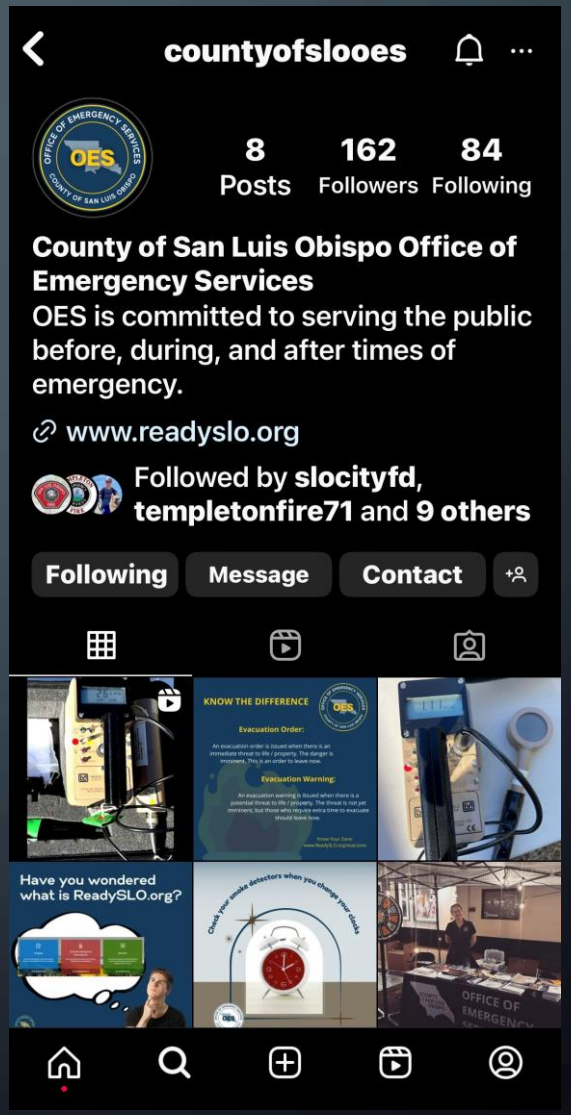
- OES will activate zone(s) and send out public alert and notifications.
- Call OES for additional zone activations or for termination
- Visit the URL/QR Code/App and ensure the zones you intended are activated.

Quick Reference Video:

The QR code to the right leads to a quick, ~10 minute ZoneHaven training video.

Please refer to this video for a walkthrough of the above topics, with additional background information on the ZoneHaven platform and the intended use in our County.

FOR MORE PREPAREDNESS INFORMATION, PLEASE VISIT READYSLO.ORG AND FOLLOW US ON INSTAGRAM



QUESTIONS